

QP Code: 221380

Reg. No.:.....

**Second Year MHA Degree Supplementary Examinations  
March 2021**

**Paper I – Hospital Administration II**

**(2013 Scheme)**

**Time: 3 Hours**

**Max Marks: 100**

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*
- *Draw table/diagrams/flow charts wherever necessary*

**Essays:**

**(2x20=40)**

1. What are the goals of a patient safety program. what are the factors which affect patient safety
2. Explain the factors to be considered in the planning of transplantation services

**Short Essays:**

**(2x10=20)**

3. Privacy and security of information systems
4. Current scenario of Medical tourism in India

**Short notes:**

**(8x5=40)**

5. HIS module in the OPD
6. Nephrology department
7. Office automation software
8. Services given by ophthalmology department
9. Phases of disaster
10. Layout of wards
11. Dental services
12. Functions of purchase department in hospital

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